AFFORDABLE CONNECTIVITY PROGRAM
Helping Households Connect

Pennsylvania
WORK SMART. LIVE HAPPY.

WHO IS ELIGIBLE?

A household is eligible for the Affordable Connectivity Program if the household income is at or below 200% of the Federal Poverty Guidelines, or if a member of the household meets at least one of the criteria below:

- Received a Federal Pell Grant during the current award year;
- Meets the eligibility criteria for a participating provider's existing low-income internet program;
- Participates in one of these assistance programs:
  – Supplemental Nutrition Assistance Program (SNAP)
  – Medicaid
  – Federal Public Housing Assistance
  – Supplemental Security Income (SSI)
  – Special Supplemental Nutrition Program of Women, Infants, and Children (WIC)
  – Veterans Pension and Survivor Benefits
  – Free and Reduced-Price School Lunch and School Breakfast Program
  – Lifeline

Check out fcc.gov/ACP for a Consumer FAQ and other program resources.

TWO-STEPS TO ENROLL

1. Go to AffordableConnectivity.gov to submit an application or print out a mail-in application; and
2. Contact your preferred participating provider to select a plan and have the discount applied to your bill.

Some providers may have an alternative application that they will ask you to complete.
Eligible households must both apply for the program and contact a participating provider to select a service plan.

The **Affordable Connectivity Program (ACP)** is an FCC program that helps connect families and households struggling to afford internet service. The Affordable Connectivity Program provides:

- ☑ Up to $30/month discount for broadband service;
- ☑ A one-time discount of up to $100 for a laptop, desktop computer, or tablet purchased through a participating provider if the household contributes more than $10 but less than $50 toward the purchase price.

The Affordable Connectivity Program is limited to one monthly service discount and one device discount per household.

HOW ARE CONSUMERS PROTECTED?

FCC rules protect Affordable Connectivity Program recipients by:

- Empowering consumers to choose the service plan that best meets their needs (including a plan they may already be on);
- Ensuring consumers have access to supported broadband services regardless of their credit status;
- Prohibiting providers from excluding consumers with past due balances or prior debt from enrolling in the program;
- Preventing consumers from being forced into more expensive or lower quality plans in order to receive the ACP;
- Ensuring that consumers are not liable for early termination fees;
- Reducing the potential for bill shock or other financial harms;
- Allowing ACP recipients to switch providers or broadband service offerings; and
- Providing a dedicated FCC process for ACP complaints.

ADDITIONAL INFORMATION

Check out fcc.gov/ACP for a Consumer FAQ and other program resources.

If you need to talk to someone about your eligibility or application status, call the ACP Support Center at (877) 384-2575.

pennsylvania
DEPARTMENT OF COMMUNITY & ECONOMIC DEVELOPMENT

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